

# Bonita National Tennis Rules and Regulations

The mission of the Bonita National Tennis Center is to provide quality training, coaching and programs to enable our Members to continue to improve and achieve their goals. We will provide our members an environment that is welcoming, friendly, comfortable, fun, clean and safe. We will employ accredited and skilled teaching professionals who offer innovative programs and positive experiences for all members.

Tennis court hours are 8:00 am to 10:00 pm. Play at your own risk.

In case of an EMERGENCY, call 911

AED is located on the right side Tennis Center Pro Shop.

Address for emergency personnel: 17891 Bonita National Blvd.

During operational hours: Report all Tennis Center issues, accidents, and injuries to the Tennis Staff.

After office hours: Call the Roving Guard: 239-839-0841.

## Tennis Center Pro Shop Hours

In Season (November 1 - April 30)

Monday - Friday: 8:00 am - 4:00 pm

Saturday: 8:00 am - 12:00 pm

Sunday: Closed

Off Season (May 1 - October 31)

Monday - Friday: 8:00 am - 2:00 pm

Saturday: 8:00 am - 12:00 pm

Sunday: Closed

## Definitions

- Members: Owner or Transfer Member
- Owners and their children 21 years of age or younger who reside in the home are considered Members. All other family, friends, and visitors are considered Guests.
- Family and Friends Guest Pass Holders: Overnight Guests who can use amenity without a member present.
- Day Guest: Guest playing with Member for single day use.

## Member Information and Responsibilities

- Members are responsible for the behavior of, and property damage, caused by, themselves, their Transferees, Guests, and children.
- The Association and/or Management is not responsible for accidents or injuries occurring within the Tennis Center.
- The Association and/or Management is not responsible for loss or damage to personal property.
- You may be asked to present your ID to club personnel.
- Any Guest 18 and over without a current Guest Pass must be accompanied by a Member.

## Court Availability

- In Season Prime Time hours are 8:00 am - 9:30 am and 9:30 am - 11:00 am. Members only.
- In Season - Guests allowed after 11:00 am.
- Off season - Guests may play at any time.
- League play may not begin before 11:30 am.
- League play, special events, and instruction will supersede regular play.

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## Court and Service Reservations

- Members are required to register for a court or service through the BNGCC website, available online or through the mobile app. Members should contact the tennis staff for assistance to obtain a login and password.
- Court reservations may be scheduled up to 7 days in advance.
- Players without reservations are always welcome, but are asked to check in at the Tennis Shop or call for availability. 239-319-5506
- A minimum of 2 players names must be included when making the original reservation.
- One player from each court is required to check-in at the pro shop prior to play.
- No shows may lose booking privileges.
- In season, morning court booking hours are 8:00 am - 9:30 am and 9:30 am -11:00 am.
- After 11:00 am courts may be booked on the half hour or hour, in 90 minute increments.
- Play may be extended if court is not booked for the next increment.
- Back to back sign-ups are not permitted.
- Reserved courts are held for 10 minutes, then court may be reassigned.
- Cancellation of court times, ball machine rental, and special events should be made at least 24 hours in advance. If less than a 24 hour notice is given, then the member is subject to a cancellation fee in the amount of the scheduled service or suspension of service in accordance with the Bonita National Fining and Suspension Procedures.

## Tennis Attire

- Appropriate tennis attire is required.
- Only regulation clay court tennis shoes allowed. No running or cleated shoes allowed as they can damage the courts.
- Beach clothing, cutoffs, sports bras without a shirt, and men's tank tops are not allowed.
- Shirts must be worn at all times.

## Guests/ Family and Friends Guest Passes

- No Guests before 11:00 am. during Season, November 1 to April 30.
- There must be at least one Member or Guest Pass holder on court at all times.
- Guest Pass holders may call the Tennis Pro Shop to reserve a court at 239-319-5506.
- In season, Guest Pass holders may play without a Member after 11:00 am, with Pass and driver's license. They may play at any time during off season.
- Guest Pass holders and Guests may participate in events as availability allows and may register no earlier than 48 hours in advance.
- Members receive priority in all events.

## Children/Age Restrictions

- Children 13+ years old who are Members, may use the facilities unaccompanied.
- Children under the age of 18, who are Guests, must be accompanied by a Member or Guest Pass holder.
- Parents, or other supervisory adults, are responsible for their children's behavior at all times on the courts and will be responsible for any damages incurred.

## Club Etiquette

- Players must use their assigned court gate and not cross courts in use.
- Excessive noise, profanity or racket throwing are not allowed. Abusers may lose Tennis Center privileges.
- Please silence your phone. If you must take a call excuse yourself to an area away from play.
- Be courteous with regard to talking when in the vicinity of play.
- No smoking, vaping or drugs allowed.
- Bicycles and golf carts must park in the appropriate spots in the parking lot.

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- Dogs must be leashed in the Tennis Center and are not allowed on the courts.
- Do not enter your court until the assigned time if the court is occupied. Promptly leave your court at the conclusion of your assigned time if people are waiting.

## **Ball Machine / Hours**

- There is fee for using the ball machine.
- Daily ball machine rentals are only available during Pro Shop hours.
- Members purchasing Monthly, Seasonal, or Yearly ball machine rentals will swipe their Member ID to access the ball machine and may reserve it for any time during court hours.
- Ball machine reservations may be made up to seven days in advance on the BNGCC website or app.
- Ball machine reservations are to be made for court 7 or 8.
- Tennis Staff will set up and remove the ball machine when available.
- Members are responsible for cleaning up balls and returning the ball machine to the storage area when tennis staff is not available.
- In the event of rain or wet court conditions, immediately return the ball machine to the storage area. Wet tennis balls will severely damage the ball machine and ruin the balls. Ball machine repairs and replacement of balls will be at the Member's expense.
- New ball machine users must attend an orientation given by the Tennis Staff on the safe use of the ball machine.
- Users are responsible for all ball machine damages.

## **Court Conditions**

- Court conditions will be posted daily on the BNGCC website.
- Tennis operations may be suspended by the Tennis Staff due to inclement weather.
- If puddles develop on court, stop play immediately.
- Do not use the brooms or attempt to sweep the courts. The courts are maintained by the staff. Sweeping incorrectly or during wet conditions will damage the courts.

## **Court Lights**

- Lights are available on individual courts as needed.
- Turn off lights at completion of play in the evening.
- No play after 10:00 pm.

## **Tennis Professionals**

- Only Bonita National Tennis Professionals are permitted to organize and promote events and provide lessons to Members or Guests.

## **Food and Beverages**

- All beverages taken on courts should have a closed lid.
- Food and beverages are permitted after league play and social group play.
- Clean up is the responsibility of each group.
- Additional trash receptacles will be available upon request from management.

## **Communication and concerns**

- Report all Tennis Center issues to the Director of Tennis.